UNIVERSITY FACULTY
SENATE MEETING

APRIL 14, 2010
AGENDA

• Call to Order
• Report from Library Board (Mary Beth Norton) (5 minutes)
• Report from CAPP (Bill Crepet) (5 minutes)
• Update on computer “desktop” support (Steve Schuster & Charlie Walcott) (15 minutes)
• Report from Nominations and Elections (Fred Gouldin) (5 minutes)
• Approval of Minutes of March Faculty Senate Meeting (2 minutes)
• Report from the University Faculty Committee (5 minutes)
• Update from the Dean of Faculty (5 minutes)
• Good and Welfare (20 minutes)
REPORT FROM LIBRARY BOARD

MARY BETH NORTON

April 14, 2010
REPORT FROM THE COMMITTEE ON ACADEMIC PROGRAMS AND POLICIES (CAPP)

William Crepet

April 14, 2010
UPDATE ON COMPUTER "DESKTOP" SUPPORT

Steve Schuster & Charlie Walcott

April 14, 2010
Discussion Topics

• Why is this activity important and what is the scope?
• Quick overview of Reimagining IT activities
• A slightly deeper dive into a couple of the activities
Importance and Scope

• Cornell has over 800 IT staff at an annual cost of around $78M with little planning or coordination of activities
  – Our processes are inconsistent
  – We invest in duplicative efforts that are not necessarily strategic
  – Community needs are often not being met
  – The community is generally unhappy with IT support or systems

• Scope
  – Limited to staff time and expenses not directly associated with sponsored funds
Significant Activities

• IT governance and decision making
  – Align IT investment with institutional direction and need
  – Creation of the IT Governance Council
    • Provost, CFO, CIO, Dean of CIS
• End user and desktop support
  – More later
• Academic computing
  – More later
• Application and service development
  – More later
• Data center needs
End User and Desktop Support

• **Challenge**
  – Can we optimize the ways we support Cornell users and maintain our computer systems while not being overly constraining?

• **Emerging recommendations**
  – Standardize on a smaller set of computers, operating systems and configurations
    • 1-3 types of desktop, laptop and operating system
  – Update our technology and processes
    • Managed desktops – NOT controlling the desktop
    • Remote troubleshooting rather than IT staff dispatch
  – Cluster IT resources to preserve local efficiency and focus while ensuring sufficient talent and consistent process
  – Some faculty will have special IT needs that need to be supported
    • Sponsored research may need to pay for a higher level of service
Academic Computing

• Challenge
  – How do we build a strategy to better support the academic mission of the institution by identifying strategic investments and critical IT support for our faculty and students?

• Emerging recommendations
  – CUL, CTE, CIT and local units must more clearly define roles and responsibilities to eliminate duplication and confusion
    • Example: CUL takes more direct responsibility for frontend faculty support while CIT provides the infrastructure
  – Build an academic computing strategic plan to identify needs, goals, roles, investment and direction
Application and Service Development

• Challenge
  – How do we ensure our development investment is strategically aligned, optimally performed and sufficiently maintainable?

• Emerging recommendations
  – Move from a build-here-first approach to one of outsourcing or purchase
  – Cluster IT resources to preserve local efficiency and focus while ensuring sufficient talent and consistent process
  – Define consistent QA and requirements processes, architecture, release management, outsource management and etc.
Timeline

• Consideration by President and Provost in May
• Initial changes in place for 2010-11 academic year
  – Focus more on application development, while develop standards for end-user support
• Multi-year process, with goal of most changes completed in two years
NOMINATIONS & ELECTIONS REPORT

Fred Gouldin

April 14, 2010
NOMINATIONS & ELECTIONS REPORT

Nominations & Elections Committee
  • Nicolas van de Walle (3 year term)

Fabit Committee
  • Steve Sangren (3 year term)

Emergency Grant Fund Committee
  • Mike Walter

North Campus/Collegetown Council Committee
  • Michel Louge (3 year term)
NOMINATIONS & ELECTIONS REPORT

University Hearing Board (2 year term)
• David Galton
• Dale Grossman
• Jim Jenkins
• Michel Louge
• Porus Olpadwala
• Deb Turnbull
• Ralph Obendorf
APPROVAL OF MINUTES

April 14, 2010
GOOD AND WELFARE

April 14, 2010